



Our mission is to provide sustainable breast health services to **all women** in our community in a caring environment that fosters confidence, comfort, peace and dignity for each individual.

2015 COMMUNITY BENEFIT REPORT

In 2015, the Carol Milgard Breast Center provided important community benefits to people in the South Puget Sound region. That includes everything from health and wellness activities, breast health education, community, financial and in-kind donations and compassionate care services to patients who could not afford them. This report outlines the breast center's positive impact on our region and the people we serve. The services we provide save patients' lives and help ensure their future health.



The breast center is proud to contribute to the health of women and men in our community. We are committed to providing potentially life-saving care for underserved patients—regardless of their ability to pay for services.

We invite you to continue your generous gifts—both financial and volunteer—to help fulfill our mission of providing excellent and sustainable breast health services for all women in our community.

FINANCIAL BENEFIT SUMMARY ————— TOTAL COMMUNITY BENEFIT \$892,793

\$762,776

Compassionate &
Charity Care

\$65,044

Outreach to Underserved
Patients

\$64,973

Education to the
Broader Community

SERVED PATIENTS WITH COMPASSIONATE CARE

Served 43,074 PATIENTS ————— Provided 57,543 EXAMS/PROCEDURES

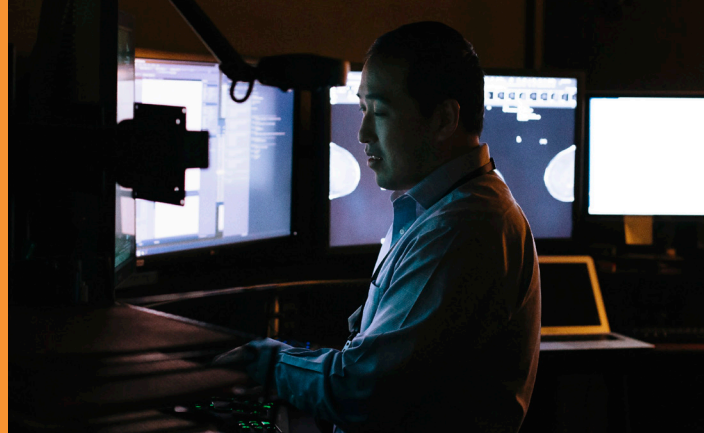
PATIENT-CENTERED CARE

- Maintained prestigious designation as a Breast Imaging Center of Excellence awarded to the top 2% of breast centers in the U.S. by the American College of Radiology.
- Launched Bridging Care Program that served 447 post-biopsy patients and women with breast health concerns to speed the delivery of their diagnosis.
- Provided spiritual care encounters to 775 patients and their families.
- Earned an overall patient satisfaction rating in the 93rd percentile for breast centers in the U.S.
- Received mammography accreditation renewal by the American College of Radiology.
- Earned a perfect score on 6th annual FDA inspection ensuring patient safety and quality of care.



EDUCATION AND OUTREACH

- Continued partnership with Leaders in Women's Health (African-American Outreach) and held monthly meetings to better understand barriers and identify opportunities for enhancing breast health.
- Partnered with Leaders in Women's Health to hold a summit on health equity and to share information about the Memphis Model, the congregational health network that significantly decreased the incidence and death from breast cancer in that city.
- Provided 15 breast health and wellness education programs for the community.
- Sponsored 10 community events and programs.
- Participated in more than 15 events providing breast health education to groups representing Latina, LGBTQ, African-American, Russian, Korean, Cambodian, Native American and Vietnamese community members.



BREAST HEALTH SERVICES FOR ALL WOMEN

- Cared for all patients, regardless of their ability to pay.
- Raised \$10,031 from Pink at the Park with the Tacoma Rainiers to support screening mammography for patients who are underinsured, have no insurance, or have problems getting access to care.
- Conducted screening mammogram events for 128 underserved women who could not afford needed services.


Carol Milgard
Breast Center

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